The Warranty Period commences 15 days following shipment of the product, or on the date the product is installed (not to exceed 60 days after shipment is received), whichever date is later. To obtain warranty service, you will be required to provide documentation verifying the date the product was received and installed. The following Warranty applies to all orders closed in the United States and the District of Columbia, and the 10 Canadian Provinces and Territories after March 1, 2019, and applies to all orders closed in Australia, Singapore, and Malaysia after July 1, 2019.

WHAT IS THE PERIOD OF COVERAGE?

<table>
<thead>
<tr>
<th>PRODUCT</th>
<th>RESIDENTIAL</th>
<th>NON-RESIDENTIAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>i6 Indoor Fans</td>
<td>5 years</td>
<td>3 years</td>
</tr>
<tr>
<td>Haiku Indoor Fans</td>
<td></td>
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<tr>
<td>i6 Outdoor Fans</td>
<td>3 years</td>
<td>2 years</td>
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<tr>
<td>Haiku Outdoor Fans</td>
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<tr>
<td>Haiku L Fans</td>
<td>5 years</td>
<td>3 years</td>
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<tr>
<td>Haiku C Fans</td>
<td></td>
<td></td>
</tr>
<tr>
<td>es6 Fans</td>
<td>1 year</td>
<td>1 year</td>
</tr>
</tbody>
</table>

1. Fan models may vary by country.
2. “Residential” is defined as a permanent or semi-permanent structure or space whose primary purpose is private dwelling.
3. The Warranty Period for any manufacturer defects or flaws to surface finishes is limited to 1 year.
4. Warranty information provided here applies to new units only and does not pertain to refurbished units. All refurbished units have a 30-day functional guarantee only.
5. All products are considered for indoor use only unless specifically specified on the product label.
6. Haiku with UV-C technology is limited to a one year warranty period.

WHAT IS COVERED?

This Warranty is provided by Big Ass Fans of 2348 Innovation Drive, Lexington, KY, USA, and covers any defects in materials or workmanship under normal use and maintenance that adversely affect the ability of the fan to operate properly when the product is installed correctly according to Big Ass Fans’ written installation instructions and operated pursuant to these instructions, and when such fans are purchased directly from Big Ass Fans or a Big Ass Fans Authorized Dealer.

WHO IS COVERED?

This Warranty extends to the original purchaser and subsequent owners, but only while the fan remains at the site of the original installation. This Warranty extends through the first installation of the fan and terminates if the fan is moved or reinstalled at a new location. This Warranty is only valid within the 50
states of the United States and the District of Columbia, the 10 Canadian Provinces and Territories, Australia, Singapore, and Malaysia.

WHAT WILL BIG ASS FANS DO?
1. During the Warranty Period, Big Ass Fans will, at its option and cost:
   a. Repair or replace the affected components of any defective product;
   b. Repair or replace the defective product; or
   c. Refund the price you paid for the product upon return of the product to Big Ass Fans, shipping and insurance prepaid.

BIG ASS FANS WILL SHIP THE REPAIRED PRODUCT OR REPLACEMENT TO YOU AT NO CHARGE; HOWEVER, YOU ARE RESPONSIBLE FOR ALL COSTS OF REMOVAL, REINSTALLATION, AND SHIPPING OF THE PRODUCT TO THE BIG ASS FANS SERVICE CENTER. IF A CERTIFIED ELECTRICIAN IS REQUIRED BY LAW TO HANG OR REPLACE THE FAN, BIG ASS FANS WILL REIMBURSE YOU A STANDARD FEE OF THE EQUIVALENT OF $100.00 (INC. GST).

The foregoing constitutes your exclusive remedy and the limit of liability for Big Ass Fans, and for any and all losses in connection with this product.

WHAT STEPS ARE REQUIRED TO OBTAIN WARRANTY SERVICE?
YOU MUST HAVE PROOF OF PURCHASE OF THE CEILING FAN TO OBTAIN LIMITED WARRANTY SERVICE. KEEP YOUR RECEIPT OR OTHER PROOF OF PURCHASE. Contact the Big Ass Fans Technical Support Department as soon as possible after the issue is discovered by:
1. Visiting the Big Ass Fans website and submitting a technical support form; or
2. Calling the Technical Support phone number listed for your region.

If the Big Ass Fans Technical Service Representative determines that the warranty claim may be valid and that a replacement part or product is required, he or she will process the claim. You will be responsible for shipping the product and all insurance, freight, or other transportation charges to the relevant Big Ass Fans Service Center. Your product should be properly packed to avoid damage in transit since Big Ass Fans will not be responsible for such damage. Big Ass Fans will ship the repaired product or replacement to you at no charge; however, you are responsible for the cost of removal and reinstallation. Big Ass Fans reserves the right to use refurbished components in the repair of your fan.

CONDITIONS
1. Big Ass Fans reserves the right to make the final determination, based on its own evaluation of the fan and all its components, as to whether:
   a. The problem in question is the result of a defect in design, workmanship, or materials, and not a result of error, misuse, or abuse on the part of the customer as set forth under the exclusions detailed in this Warranty;
   b. Noise heard during operation is within normal operating levels, in which case this Warranty would be inapplicable. Note: Certain electrical, motor, or other operating noise may be impossible to eliminate due to the fan design and/or site conditions. Dissatisfaction with normal operating noise levels is not covered by this Warranty, and return of any fans for this reason will be subject to Big Ass Fans’ Return Policy.
   c. Adverse site conditions, (including, but not limited to, excessive dust, heat, humidity, unstable electric service, or any other unknown or unforeseen condition that affects the proper operation of the products) improper application, or improper installation is determined to be the basis for the failure.
   d. The problem or defect is material and requires action under this Warranty; and
   e. The remedy of repair, replacement, or refund is appropriate.

2. If Big Ass Fans determines, in its sole discretion, that the appropriate remedy under the Warranty is a refund, the refund amount will be limited to the price paid by the customer for the product alone, and under no circumstances will it include the cost of labor, shipping, handling, packaging, or any other incidental or consequential costs incurred or anticipated by the customer.

3. With respect to replacement or repair rendered, Big Ass Fans reserves the right to use replacement parts that are refurbished. Big Ass Fans warrants that the parts replaced or repaired, whether or not they have been refurbished or are original equipment, will operate properly and be free from defects in materials and workmanship for a period of 90 days from the date of shipment to the customer, or for the remainder of the original warranty period, whichever is longer.

4. A service fee, parts replacement fee, and shipping charges may be imposed if any fan is returned for warranty service that is missing components or that has been modified in any way. Such fees and charges will vary based upon the actual material and labor costs necessary to replace missing or modified parts and to return the fan to its original factory condition.

WHAT IS NOT COVERED (EXCLUSIONS)?
No other written or oral warranties apply, and no employee, agent, dealer, or other person is authorized to give any warranties on behalf of Big Ass Fans.

ATTENTION: Under no circumstances will Big Ass Fans be responsible for remedial work necessary to correct installation procedures by others that do not conform to those established by the instructions, codes, and standards described under items 2 through 3d below.

1. Units purchased from any entity other than Big Ass Fans or a Big Ass Fans Factory Authorized Dealer.
2. Units or components where the serial number or part number sticker has been removed or defaced.
3. Defects, malfunctions, failure or physical damage caused by unauthorized service-parts and improper installation, adverse site conditions (including, but not limited to, excessive heat, dust or humidity, unstable electric service, or any other unknown or unforeseen condition that affects the proper operation of the products), mishandling, modifications, or damage while in your possession including failure to provide reasonable and necessary maintenance, which shall include, but not be limited to:
   a. Failure to follow the required installation procedures specified in the Big Ass Fans-supplied installation instructions and in all other documentation supplied with the fans and related equipment;
   b. Failure to follow all relevant codes and ordinances including, but not limited to, any applicable electric codes or similar codes and other jurisdictional...
Big Ass Fans reserves the right to change this warranty at any time without advance notice.

REPAIR OF ANY PRODUCTS PURCHASED FROM BIG ASS FANS, UNLESS SUCH DAMAGES CANNOT BE EXCLUDED BY LAW.

FOR ANY LOSS, DAMAGE, COST OF REPAIR, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND IN CONNECTION WITH THE USE, SALE, OR BEING HEREBY EXPRESSLY DISCLAIMED BY BIG ASS FANS AND WAIVED BY CUSTOMER. UNDER NO CIRCUMSTANCES SHALL BIG ASS FANS BE LIABLE

WARRANTY EXPRESSED OR IMPLIED, WHETHER OF FITNESS FOR A PARTICULAR PURPOSE OR OF MERCHANTABILITY OR OF ANY OTHER KIND, ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCTS. NO OTHER

FITNESS FOR PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS AND LIABILITIES ON BIG ASS FAN’S PART, AND BIG ASS FANS NEITHER

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS AND LIABILITIES ON BIG ASS FAN’S PART, AND BIG ASS FANS NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCTS. NO OTHER WARRANTY EXPRESSED OR IMPLIED, WHETHER OF FITNESS FOR A PARTICULAR PURPOSE OR OF MERCHANTABILITY OR OF ANY OTHER KIND, WHETHER OR NOT SIMILAR IN NATURE TO ANY PREVIOUSLY SPECIFIED, SHALL EXIST WITH RESPECT TO SUCH PRODUCTS, ALL SUCH WARRANTIES BEING HEREBY EXPRESSLY DISCLAIMED BY BIG ASS FANS AND WAIVED BY CUSTOMER. UNDER NO CIRCUMSTANCES SHALL BIG ASS FANS BE LIABLE FOR ANY LOSS, DAMAGE, COST OF REPAIR, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND IN CONNECTION WITH THE USE, SALE, OR REPAIR OF ANY PRODUCTS PURCHASED FROM BIG ASS FANS, UNLESS SUCH DAMAGES CANNOT BE EXCLUDED BY LAW.

Big Ass Fans reserves the right to change this warranty at any time without advance notice.