

BIG ASS LIGHT WARRANTY

Big Ass Light, LLC warrants its fixtures to be free from defects in workmanship or material under normal use and service for the warranty period specified below after the date of shipment to the customer. This warranty only applies to the model numbers listed below, and is limited solely to fixtures purchased directly from the Big Ass Solutions family of companies or from one of its authorized dealers. Under no circumstances will warranty coverage extend to products purchased through eBay, craigslist, or other internet auction or internet-based retail sites.

Big Ass Light, LLC will repair or replace any equipment found to be defective during the warranty period. A fixture shall be deemed defective if greater than 15 percent of the individual light emitting diodes (LEDs) are not illuminated at full power. Final determination of the nature and responsibility for defective or damaged equipment will be made by Big Ass Light, LLC, working with any component vendor(s), if applicable. If Big Ass Light, LLC determines the fixture is defective, Big Ass Light, LLC will elect, in its sole discretion, to refund the purchaser the purchase price of the fixture, repair the fixture, or replace the fixture. Warranty coverage is contingent upon proper use in the application for which the product was intended and does not cover fixtures which have been modified or repaired without Big Ass Light, LLC approval, or on which original identification marks have been removed or altered. This warranty does not cover loss or damage to the product caused by negligence; abuse; misuse; mishandling; improper installation, storage, or maintenance; damage due to fire or acts of God; vandalism; civil disturbances; power surges; improper power supply; electrical current fluctuations; corrosive environment installations; induced vibration; harmonic oscillation or resonance associated with movement of air currents around the fixture; alteration; accident; failure to follow installation, operating, or maintenance instructions prescribed by Big Ass Light, LLC or applicable electrical codes; or improper service of the fixture performed by someone other than Big Ass Light, LLC or its authorized technical service providers.

This warranty also does not apply to interconnecting cables or wires, consumables, surge protectors, or to any damage resulting from battery leakage. In all cases the responsibility and liability of Big Ass Light, LLC under this warranty shall be limited to the cost of the equipment. The purchaser must obtain shipping instructions for the prepaid return of any item under this warranty provision and compliance with such instruction shall be a condition to make any claim under this warranty.

“Labor” shall mean on-site technical service provided by Big Ass Light, LLC during the first year that the product is in service. At Big Ass Light, LLC’s sole discretion, this may be employees of Big Ass Light, LLC or qualified technicians contracted by Big Ass Light, LLC. Big Ass Light, LLC will not reimburse customers or independent contractors without prior written approval from Big Ass Light, LLC. Reimbursement will be limited to the Big Ass Light, LLC customer in whose building the product(s) are installed of all reasonable cost paid by the customer to an independent contractor employed to remove, dismantle, reassemble, or reinstall any of the warranted products during the first year that the product is in service. Big Ass Light, LLC may request proof of payment by the customer to the independent contractor of all the charges, and will reimburse the customer only to the extent of those charges that are determined by Big Ass Light, LLC, in its sole discretion, to be reasonable and necessary under the circumstances. Under no circumstances will labor apply to:

- a. Residential installations;
- b. Installations where the product has been moved subsequent to its initial installation, unless not permanently installed (portable), or where any of the other warranty exclusions apply; and
- c. Demo fixtures.

Except for the express warranty stated above, Big Ass Light, LLC disclaims all warranties with regard to the products sold hereunder including all implied warranties of merchantability and fitness for a particular purpose and the express warranties stated herein are in lieu of all obligations or liabilities on the part of Big Ass Light, LLC including, but not limited to, incidental or consequential damages arising out of or related to the use of the product, which are specifically disclaimed. This warranty is voided when:

- a. The original purchaser or user ceases to own the product; or
- b. The fixture is moved from its original point of installation, unless not permanently installed (portable).

WARRANTY PERIOD

Model Number	Parts	Labor
BAS-HPF2 BAS-HPF1 L200, 300, 400, 500 Series Emergency/Exit Washdown XLHB2 VHL2 VSL4 SDL	LPEC GA LSCH LMCH ULF URL XSPS VL XLCS	XLCL MLWP MWP ELFP SFP LHB
BAS-HBL3 BAS-HBL2 BAL-HBL BAL-SHL	BAL-SHL3 BAL-SHL1-S17 BAL-HBL1-S17 BAL-MLS	
Demo fixtures		



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